

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of : April 20, 2007  
K. Cieliebak, et al : Group Art No.: 3693  
Serial No. 09/699,262 : Examiner: J. Patel  
Filed: October 27, 2000 : IBM Corporation  
Anne Vachon Dougherty  
3173 Cedar Road  
Yorktown Hts, N.Y. 10598  
Title: PORTFOLIO THEORY METHOD  
OF MANAGING OPERATIONAL RISK WITH RESPECT TO NETWORK  
SERVICE-LEVEL AGREEMENTS

**AMENDMENT**

Commissioner for Patents  
Sir:

In response to the Office Action dated February 20, 2007 for the above-identified patent application, Applicants submit the following:

**Amendments to the claims** as reflected in the Listing of Claims which begins on page 2; and

**Remarks/Arguments** which begin on page 5.